our future is clear.

Providing hope in times of crisis

Read Midelys’ story at UnitedWayGLV.org
EMERGENCY SERVICES
Invest in essential human needs – disaster relief, crisis programs, food and housing solutions.

In 2018, through United Way-funded programs:

- **1,400 residents** received disaster relief support
- **1,500 residents** received emergency shelter
- **9,000 residents** received 35,000 meals from soup kitchens
- **2,500 residents** received violence and crisis intervention supports

Working together toward a common goal:

*Lehigh Valley Regional Homeless Advisory Board* – Utilizing PA 2-1-1, a free health and human services helpline powered by United Way, a Coordinated Entry System provides a collaborative approach to serving people experiencing homelessness.

*Estamos Listos* – Through this community-wide network, United Way connected partners to provide coats, clothing, gift cards, and furniture for evacuees from Puerto Rico following Hurricane Maria in Fall 2017. Partners helped more than 3,000 people find shelter and services locally.

CALLS TO 2-1-1 INCREASED BY 203%
More than 30% of the calls requested Coordinated Entry homeless services, the Central Intake for anyone experiencing, or at risk of, homelessness.

DEMAND FOR EMERGENCY SERVICES ON THE RISE

United Way provides a safety net in times of crisis through programs and initiatives connecting people with the services they need.

$1.6 million invested in 2017–18

16,000+ residents served

In 2018-19, United Way increased investments to:

- Address the growing need for shelter beds
- Develop long-term solutions to better prevent homelessness