United Way of the Greater Lehigh Valley Job Posting

Family Stability Navigator

Department: Impact
Supervisor: Sr. Director, Community Solutions
Status: Hourly, Nonexempt, Full-time (37.5 hours per week)
Rate Range: $28 / Hour
Location: Host site location(s) in Allentown, PA
Term: This position is funded by Lehigh County and subject to annual renewal of funding

Position Description

Provide direct family stability support and resource navigation to families with children who are experiencing housing or financial instability in Lehigh County. The Navigator works collaboratively with families and community organizations to connect households with resources, strengthen housing and income stability, and prevent disruptions such as eviction, homelessness, or unplanned school moves.

Required experience, education and clearances
Two plus years' paid or volunteer experience in a range of the following: direct service in community, health and human services program management, case management, social work or housing services, education considered in lieu of experience.

Must be able to obtain and maintain PA Act 153 Child Abuse Clearances.

Preferred skills

- Experience with case management practices, including intake, needs assessment, goal setting, referrals, and follow-up with families
- Ability to bridge communication across languages (primarily English, Spanish, Arabic & French Creole)
- Strong communication and relationship-building skills
- Understanding of and commitment to the mission, vision, and goals of United Way.

Reasonable accommodations may be made to enable individuals to perform the essential functions. United Way of the Greater Lehigh Valley is an equal opportunity employer.

Benefits Package
In addition to the base pay, annual COLA, individual performance bonuses and shared success bonuses, this position is eligible for a full benefits package including subsidized medical, vision and dental insurance, fully paid life and ltd insurance, a 401k retirement plan with employer contributions and a generous paid leave policy.

Work Location
This position is expected to be 95% in person across multiple community organization sites, with occasional opportunities for remote work.

HOW TO APPLY
Interested candidates may apply via: https://my.career.place/static/jobs/family-stability-navigator-20261124-cmwuxvd8w69rj0jlczzbgmv5z?source=uwglv